

## MISSION

The Mission of International Medical Interpreters of the North Shore Inc is to work on the premise of quality language access for every patient, provider and entity we serve. Our cost effective and rapid response system is based on providing the most outstanding competency & Customer Service in the industry.

Cynthia M. Schenck  
CEO IMINS

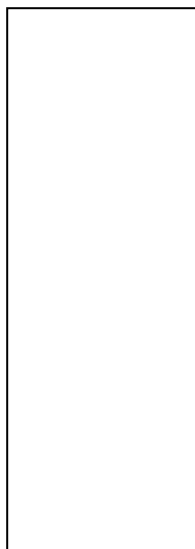
Board Director International Medical Interpreters Assoc. (IMIA)

William J. Schenck  
CFO IMINS

Corporate Member IMIA

## Contact Us:

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INTERNATIONAL MEDICAL INTERPRETERS OF THE NORTH SHORE Inc.  
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*Serving the North Shore and Greater Boston*

**Professional Medical, Community, Business Interpreters and Document Translation coverage 24 hours a day, 7 days a week, 365 days a year.**

**Every call answered by live staff.**

# International Medical Interpreters of the North Shore Inc.

## Offers full coverage professional trained and tested Medical Interpreters and Document Translators

Legal and Community Interpreters

### About Us:

- Women & minority owned business since 1995
- Competency based face to face interviews, no over the phone hires
- Full coverage liability insurance
- Workman's Comp. coverage
- Emergency / on call services
- Operates 24 hrs. a day, 7 days a week, 365 days a year
- All interpreters are CORI checked
- All interpreters HIPAA trained annually
- All calls answered by live staff
- We tailor our services to the specific needs of our clients
- Continual customer service training of all staff
- Domestic Violence training for all staff
- Mandatory Continuing Education with CEUs for all staff.
- Payroll Services if requested
- We are compliant with all of MA Department of Public Health regulations for medical interpreter service providers
- Time sensitive service

In 2011 & 2014 IMINS Received a perfect scores from Joint Commission for all NHS Hospitals

List of references with contact info available upon request

### Partial list of organizations we serve:

- Elder Service Plan of the North Shore, PACE New name: Element Care
- North Shore Medical Center
- New England Urology
- Sports Medicine North
- Partners Health Care
- Northeast Health Systems, Member Lahey Health, Beverly Hospital and all affiliates
- Care Dimensions formerly Hospice of the N.S. and Greater Boston
- BayRidge Psychiatric Hospital
- Greater Lynn Senior Services, GLSS
- Senior Care Options of the Commonwealth Care Alliance, SCO
- Eliot Community Human Services Inc.
- Family Support Early Intervention
- Cape Ann Early Intervention
- Eye Center of the North Shore
- Private MD offices

### Languages

- Albanian
- Amharic
- Arabic
- Armenian
- Basso
- Bengali
- Bosnian
- Burmese
- Cape Verdean Creole
- Chinese
  - Mandarin
  - Cantonese
  - Taishanese
- Dan
- Farsi
- French
- French Creole
- Fulani
- German
- Greek
- Gujarati
- Haitian Creole
- Hindi
- Hungarian
- Italian
- Khmer
- Korean
- Krahn
- Lao
- Lebanese
- Lingala
- Nepali
- Pashto
- Polish
- Portuguese
- Punjabi
- Russian
- Somali
- Spanish
- Serbo Croatian
- Sudanese
- Swahili
- Taiwanese
- Thai
- Triginya
- Tshiluba
- Ukrainian
- Urdu
- Vietnamese
- Yugoslavian